



# SEASONAL CAMPERS

## 2022 SPRING NEWSLETTER

(published on April 1, 2022)

Happy Spring Everyone! With the 2022 camping season fast approaching, we wanted to get in touch with all our Seasonal Campers to share some information and go over a few reminders.

Sadly, over the winter we said goodbye to our Program Support Assistant Kelsey as she moves on in her career. We welcome Brittany Bell who will begin her employment on April 12<sup>th</sup>. We will also have several new Gate Attendants for opening weekend this year. With this significant change in staffing, we would like to begin processing seasonal agreements early this year. With the worries surrounding the ongoing COVID-19 pandemic, this will allow us to provide a more limited close contact interaction for seasonal campers and staff.

We encourage anyone that is able to submit their payments for seasonal camper fees and seasonal agreements in April. Payments may be made by phone with credit card or at the CCCA Administration Centre weekdays from 9:00 to 3:00. Unless you need to attend the office to make payment (cash, debit, cheque), agreements may be faxed to 519-765-1489 or e-mailed to [springwater@catfishcreek.ca](mailto:springwater@catfishcreek.ca), or you may bring the completed forms into the Visitor Centre when you come to reactivate your Entry Card. It would be appreciated if these forms are completed prior to attending the CCCA administration centre.

### SEASONAL SITE FEES

Seasonal Camping Fees are due in **FULL** by opening day. An Administration Fee of \$100.00 will be charged if fees are not paid in FULL by the Victoria Day Weekend (May 20<sup>th</sup>). The \$100.00 Administration Fee will be applied at the end of each month, until balance is paid and/or eviction occurs.

The seasonal camper must make a minimum payment of one-month retail serviced camping by Mother's Day Weekend. (15 amp: \$950.00; 30 amp: \$1,100.00). If the minimum 1-month retail serviced camping is not paid by the Victoria Day Long Weekend, eviction procedures will be initiated.

### 2022 FEE SCHEDULE

Seasonal Site Fee 15 amp.	\$2,620.00
Seasonal Site Fee 30 amp.	\$2,840.00
Seasonal Pass (limit 4)	\$60.00
Sewage Pumping (bi-weekly)	\$290.00
Sewage Pumping (weekly)	\$560.00
Sewage Pumping (2 <sup>nd</sup> Tank Service)	50% of rate
Sewage Pumping (per pump)	\$50.00
Unscheduled / Emergency Sewage	\$100.00
External Refrigerator	\$100.00
Golf Cart Permit Fee * official Disability Permit required	\$75.00
Hydro Abuse (per Incident) * unattended trailer, outdoor lights, etc.	\$50.00

### 2022 RELEVANT DATES

<b>May 6<sup>th</sup>, 2022</b> Mother's Day Weekend	- Gates Open - Hydro turned on - Seasonal Site Fees due in full
<b>May 20<sup>th</sup>, 2022</b> Victoria Day Weekend	- Campground open to all
<b>May 31<sup>st</sup>, 2022</b>	- Late fee is applied to all past due accounts - Additional late fees are applied at the end of each month
<b>October 10<sup>th</sup>, 2022</b> Thanksgiving Monday	- Winter Storage Fees due - Next Season Site Deposit due
<b>October 14<sup>th</sup>, 2022</b> Friday following Thanksgiving Monday	- Hydro turned off - Gates Locked for the season * <b>Both at 3:00 p.m.</b>

## MAIN ENTRY GATE & ENTRY CARD PROCEDURES

Two lanes are available for entry.

The entry lane on the **right** is a scan card system, and remains available to **Seasonal Campers only** at this time.

The entry lane on the **left** (closest to the Visitor Centre) is for all visitors and any seasonal campers without an Entry Card. This lane is a controlled gate. Staff will raise the gate for entry after transactions have been completed. This gate will remain raised when the Visitor Centre is not open.

The Entry Card Lane is **ONLY** to be used by light duty vehicles. No RVs, Dual Tire Trucks, no attachments (trailers, etc).

If there is a vehicle in the Left Lane, the vehicle in the Right Lane must Yield.

Each vehicle must STOP, scan the card, and wait for gate arm to be raised before entering the campground.

The exit lane will remain lowered at all times. This is an automatic gate that will raise when a vehicle approaches the sensor area, and will lower after the vehicle has passed through.

- All License Plate numbers must be indicated on the Seasonal Agreement.
- The Site Holder is responsible for ALL entry cards issued to that site.
- **Seasonal Campers receive one complimentary Seasonal Entry Card per site with a window sticker.** This applies to ALL street legal vehicles). The sticker must be affixed to the top of the windshield on the driver side. This is so that staff will be able see that you are a seasonal camper.
  - motorcyclists and e-bike users are not required to affix the sticker to their vehicle, but will be required to utilize their entry card.
- Extra cards may be purchased for \$60.00 each for a maximum of four (4) additional cards per site.
- Seasonal campers arriving without their Entry Card must use Lane 1 (closest to the Visitor Centre).
- If the card is lost or damaged, a \$25.00 replacement fee will be charged. This applies to cards purchased in the current season only. Campers must bring all Entry Cards to the Visitor Centre when a card has been lost so that the correct card can be deactivated.
- **All cards were deactivated on November 1<sup>st</sup>. You must return all entry cards for reactivation at the beginning of the season.**
- Any seasonal camper that ceases to camp at Springwater will be required to return their entry cards prior to vacating the campground or relinquish their refundable site cleaning deposit.

These are automated gates...

- Only one vehicle has time to proceed through the gate before the gate arm lowers.
- Any damage resulting from misuse will be the responsibility of the vehicle owner/operator.
- Any misuse or abuse of the card may result in immediate eviction.

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## CONTACT INFORMATION

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