



Seasonal Campers *Spring* Newsletter

VOL
01

SPRING WATER

April, 2024



Welcome!

Welcome to the Springwater Conservation Area Campground Spring Seasonal Camper Newsletter! We are excited to kick off another season of camping in the great outdoors. In this newsletter, we will be discussing important information such as fees, upcoming dates to remember, and any changes to camper regulations. We want to ensure that you have an enjoyable and smooth camping experience, so please read on for all the details you need to know.

We are looking forward to another full season at Springwater Conservation Area. We encourage anyone that is able to submit their payments for seasonal camper fees and seasonal agreements in April. New this year, we are now accepting e-transfers (for more information on e-transfer payments, see the next page). **Payments may be made by phone with credit card or at the CCCA Administration Centre weekdays from 9:00 to 4:00.** Unless you need to attend the office to make payment (cash, debit, cheque), agreements may be faxed to 519-765-1489 or e-mailed to springwater@catfishcreek.ca, or you may bring the completed forms into the Visitor Centre when you come to reactivate your Entry Card. It would be appreciated if these forms are completed **PRIOR** to attending the Springwater Conservation Area Visitor Centre after May 1st.

2024 FEE SCHEDULE-SEASONAL SITE FEES

Seasonal Camping Fees are due in FULL by May 10th (opening day). An Administration Fee of \$110.00 will be charged if fees are not paid in FULL by the Victoria Day Weekend (May 17th), thereafter, the \$110.00 Administration Fee will be applied at the end of each month, until balance is paid and/or eviction occurs.

We reserve the right to disable entry cards for any accounts we deem delinquent. Campers who have had a card deactivated due to non-payment will still be able to gain entry to the campground by going to the Visitor Centre and asking permission to enter.

AUDIT

A Regulation Compliance Audit of campsites will be conducted in April and May to ensure compliance. Occupants will have notice of any non-compliance infractions if any are found. Please read the 2024 Seasonal Handbook for clarification on regulations.

Fees

Seasonal Site Fee 15 amp.	\$2, 890
Seasonal Site Fee 30 amp.	\$3, 130
Seasonal Pass (limit 2)	\$25.00
Seasonal Camper Guest Entry Card	\$45.00
Sewage Pumping (bi-weekly)	\$325.00
Sewage Pumping (weekly)	\$620.00
Sewage Pumping (2nd Tank Service)	50% of rate
Sewage Pumping (per pump)	\$60.00
Unscheduled / Emergency Sewage	\$125.00
External Refrigerator	\$125.00
Golf Cart Permit Fee * official Disability Permit required	\$80.00
Hydro Abuse (per Incident) * unattended trailer, outdoor lights, etc.	\$50.00



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PAYMENT OPTIONS – NEW THIS YEAR – E-TRANSFERS

We are pleased to offer a variety of convenient payment options for seasonal campsite fees. In addition to cash, credit, and debit payments in person, we accept credit card payments over the phone. And new this year, we are thrilled to announce that we are also accepting e-transfers!

To make the deal even sweeter, we are offering a special incentive for e-transfer payments. Receive a 1% discount on your full site fees when you pay via e-transfer by April 30th. That's right, 1% off the regular seasonal fees of \$3130.00 for 30 amp sites or \$2890.00 for 15 amp sites.

E-transfers can be sent to finance@catfishcreek.ca. Please remember to include the primary occupant's name, site number, and specify that the payment is for seasonal fees in the message.

Don't miss out on this great opportunity to save on your seasonal camping fees! If you have any questions or need assistance with payment, feel free to reach out to the Administrative Office.

Fees after 1% e-transfer discount:

30 amp - \$3,098.70

15 amp - \$2,861.10

INTERNET SERVICES THROUGH UPLINK COMMUNICATIONS

We want to inform our seasonal campers that, we are working with Uplink Communications to subscribe to internet services this summer. This can be a great convenience for those who rely on internet access during their stay at the campground.

However, we want to make it clear that the Catfish Creek Conservation Authority will not be involved in the sign up process or troubleshooting any technical difficulties with the internet service. It will be the responsibility of the subscriber to contact Uplink Communications directly for any assistance needed.

More information will be provide as it becomes available.

ENTRY CARD PURCHASES

We are excited to announce that seasonal campers are able to purchase Seasonal Camper Guest Entry Cards. In order to ensure a smooth and enjoyable camping experience for all, please take note of the following guidelines:

- Each seasonal camping site is permitted only two (2) Seasonal Entry Cards, priced at \$25.00 each. These cards will allow easy access to the campground throughout the season.

- Seasonal campers also have the option to purchase Guest Entry Cards for their visitors. Each site is limited to a maximum of four (4) guest cards, priced at \$45.00 each. These cards provide access for friends and family to join you at the campground.

-All Entry Guest Cards must be purchased by the primary site occupant.

We kindly ask that all campers adhere to these limits in order to maintain a peaceful and organized environment for all.

Dates

May 10th,
2024
Mother's Day
Weekend

- Gates Open
- Hydro turned on
- Seasonal Site Fees due in full

May 17th,
2024
Victoria Day
Weekend

- Campground open to all

May 31st,
2024

- Late fees are applied at the end of each month

October 14th,
2024
Thanksgiving
Monday

- Winter Storage Fees due
- Next Season Site Deposit due

October 15th,
2024

- Hydro turned off

October 18th,
2024
Friday
following
Thanksgiving
Monday

- Gates Locked for the season
* Both at 3:00 p.m.
-Winter Storage late fees applied



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NEW SEASONAL CAMPER REGULATIONS

1.The use of an external refrigerator is not encouraged although permitted if it is neat, has a locking device, and is stored within a shed or under an awning. There is an extra fee for any external refrigerator or freezer and a maximum of one unit per site.

2.Hydro will be turned off on the Tuesday, directly after Thanksgiving Monday. The main campground entrance will be locked on the Friday following Thanksgiving Monday, and reopen Opening Day (Mother's Day Weekend). **Any person(s) entering the campground without permission may be charged with trespassing.** If you need to attend the Campground outside of season dates, call Brittany, Communications/Program Support Assistant (ext. 12) or Al, Conservation Areas Supervisor (ext. 11) prior to attending the Campground.

3.There is zero tolerance for abusive or insulting language, threatening behaviour by campers or their pets and may result in immediate eviction.

CONTACT INFORMATION

The Catfish Creek Conservation Authority Administration Centre is open for service year-round on weekdays from 9AM-4PM. We thank you for letting us know of any telephone or address changes as promptly as possible.

8079 Springwater Rd, RR#5,
Aylmer, Ontario N5H 2R4
Phone: (519) 773-9037
Email: springwater@catfishcreek.ca



FOLLOW US ON OUR SOCIALS!

Twitter/Instagram: @catfishcreekca and @springwaterconservation
Facebook/YouTube: Catfish Creek Conservation Authority
Facebook: Springwater Conservation Area

NEW PHONE SYSTEM

We are excited to announce our new phone system that will make communicating with our staff easier than ever for our outside customers. With this new system, you can quickly navigate through our menu options to reach the appropriate department or team member.

Springwater Conservation Area inquiries are accessible through **option 1** on the phone menu.

Important Extensions:

Seasonal Camper Properties | ext. 11
Seasonal Camper Administration | ext. 12

Finance | ext. 10
Visitor Centre | ext. 21 or 22

V.C. Hours

May &

June:

Monday -
Thursday

9AM - 4PM

Fridays

9AM - 9PM

Saturdays,
Sundays, &
Holiday
Mondays

9AM - 4PM

July &

August:

Monday -
Sunday

9AM - 9PM

September
& October:

Monday-
Thursday

9AM - 4PM

Fridays

9AM - 9PM

Saturdays,
Sundays, &
Holiday
Mondays

9AM - 4PM